

2015  
PUBLISHING  
PLATFORM



# Quark Publishing Platform 2015 - December 2019 Update Upgrade Paths

# Contents

<b>Introduction.....</b>	<b>1</b>
<b>Quark Publishing Platform 2015 – December 2019 Update Upgrade Paths .....</b>	<b>2</b>
<b>Updating Quark Publishing Platform 14.x to 15.0.....</b>	<b>3</b>
<b>Updating Quark Publishing Platform 12.x or 13.x to 15.0.....</b>	<b>4</b>
Updating Quark Publishing Platform Server.....	4
Updating the Quark Publishing Platform database .....	4
<b>Updating Quark Publishing Platform 10.x or 11.x to 15.0.....</b>	<b>5</b>
Updating Quark Publishing Platform Client (macOS) .....	5
Updating Quark Publishing Platform Client (Windows).....	5
Updating Quark Publishing Platform Server (macOS) .....	5
Updating Quark Publishing Platform Server (Windows).....	5
Updating 10.0, 10.1, 10.5 and 10.5.1 to 15.0.....	6
Updating 11.x to 15.0 .....	6
<b>Updating Quark Publishing Platform XTensions Software for QuarkXPress Server.....</b>	<b>7</b>
<b>Updating the Quark Publishing Platform database .....</b>	<b>7</b>
Updating the Quark Publishing Platform database (Windows)_ MS SQL Server or Oracle .....	7
Updating the Quark Publishing Platform database (Linux): Oracle .....	8
<b>Contacting Quark.....</b>	<b>10</b>
<b>In the Americas .....</b>	<b>10</b>
<b>Outside the Americas .....</b>	<b>10</b>
<b>Legal notices .....</b>	<b>11</b>

# Introduction

This document describes the update paths from previous QPS® and Quark Publishing Platform versions to the latest software version of Quark® Publishing Platform™. The details are organized into sections by software version. This list highlights changes to Quark software only. For required third party software, please see the Getting Started documentation for each software version.

# Quark Publishing Platform 2015 – December 2019 Update Upgrade Paths

This section describes the update paths from various QPS® and Quark Publishing Platform versions to Quark® Publishing Platform™ 15.0. In short, the update paths are:

- 14.x > 15.0
  - 13.1 > 15.0
  - 13.0 > 15.0
  - 12.x > 15.0
  - 12.x > 15.0
  - 11.0 > 15.0
  - 10.5.1 to 15.0: 10.5.1 > 11.0 > 15.0
  - 10.5 to 15.0: 10.5 > 10.5.1.x > 11.0 > 15.0
  - 10.2 to 15.0: 10.2 > > 10.5.1.x > 11.0 > 15.0
  - 10.1.1 to 15.0: 10.1.1 > 10.5.1.x > 11.0 > 15.0
  - 10.1 to 15.0: 10.1 > 10.5.1.x > 11.0 > 15.0
- ➡ After upgrading to Quark Publishing Platform 11.0, run the LDAP and Lucene migration utilities as described in [Getting Started with Quark Publishing Platform](#).
  - ➡ Upgrading QPS Server involves upgrading QPS Server, the QPS database, QuarkXPress® Server, and Quark Author Web Edition.
  - ➡ Upgrading QPS clients involves upgrading QuarkXPress, QuarkCopyDesk®, QPS Connect Client, QPS XTensions for QuarkXPress and QuarkCopyDesk, Quark XML Author (BUSDOC/DITA) for Microsoft Word and Platform Adapter for Microsoft Office.
  - ➡ If you are using an HSQL database, the HSQL database is no longer supported. You will need to migrate the HSQL database to MS SQL server or Oracle database.

# Updating Quark Publishing Platform 14.x to 15.0

For details on updating from 14.x to 15.0, refer to [Getting Started with Quark Publishing Platform](#).

QPP server 15.0 is also support on Red hat Linux Enterprise edition 7.7(Maipo)

# Updating Quark Publishing Platform 12.x or 13.x to 15.0

There is no updater for Quark Publishing Platform Client. To upgrade, simply install the new version as described in the “*Installing Quark Publishing Platform Client*” section of the [Getting Started with Quark Publishing Platform](#).

See corresponding sections of the *Quark Publishing Platform Getting Started* to install the following:

- Quark XML author
- Platform Adapters for Microsoft Office

## Updating Quark Publishing Platform Server

Update Quark Publishing Platform server from 12.x or 13.x or 14.x to 15.0 directly. You do not need to first update to an intermediate version. For more detail refer to the “*Upgrading Quark Publishing Platform Server*” section of the [Getting Started with Quark Publishing Platform](#).

## Updating the Quark Publishing Platform database

Update the Quark Publishing Platform databases from 12.x or 13.x or 14.x to 15.0 directly. You do not need to first update to an intermediate version. For more detail refer to the “*Upgrading the Quark Publishing Platform database*” section of the [Getting Started with Quark Publishing Platform](#).

# Updating Quark Publishing Platform 10.x or 11.x to 15.0

There is no updater for Quark Publishing Platform Client. To upgrade, simply install the new version as described in the “*Installing Quark Publishing Platform Client*” section of the [Getting Started with Quark Publishing Platform](#).

## Updating Quark Publishing Platform Client (macOS)

To update Quark Publishing Platform Client on Mac OS, perform the following steps. The update process includes replacing the Quark Publishing Platform XTensions software for QuarkXPress and QuarkCopyDesk.

- ➡ If you want to install multiple versions of Quark Publishing Platform Client on the same computer, contact [enterprisesupport@quark.com](mailto:enterprisesupport@quark.com).
- 1. Uninstall all Quark Publishing Platform 10.x and 11.x client applications.
- 2. Install QuarkXPress 15.x. (An installer is available for QuarkXPress).
- 3. Install QuarkCopyDesk 15.x.

## Updating Quark Publishing Platform Client (Windows)

To update Quark Publishing Platform Client on Windows, perform the following steps. The update process includes replacing the Quark Publishing Platform XTensions software for QuarkXPress and QuarkCopyDesk.

- 1. Uninstall all Quark Publishing Platform 10.x and 11.x client applications.
- 2. Install QuarkXPress 15.x. (An installer is available for QuarkXPress).
- 3. Install QuarkCopyDesk 15.x.

## Updating Quark Publishing Platform Server (macOS)

- ➡ Quark Publishing Platform Server 15.0 is not supported on macOS.

## Updating Quark Publishing Platform Server (Windows)

- ➡ If you installed Microsoft SQL Server or Oracle when you installed Quark Publishing Platform, you must run a separate Quark Publishing Platform Database upgrader to

upgrade the database. For more information, see “[Updating the Quark Publishing Platform database \(Windows\)\\_MS SQL Server or Oracle.](#)”

### Updating 10.0, 10.1, 10.5 and 10.5.1 to 15.0

To update Quark Publishing Platform Server 10.0, 10.1, 10.5 or 10.5.1 to 15.0, perform the following steps:

1. Stop the Quark Publishing Platform Server.
2. Close any open Quark Publishing Platform server property files.
3. Exit the Quark Publishing Platform Server Console.
4. Create a backup of your current Quark Publishing Platform Server installation folder. In particular, make sure you have copies of your “conf” folder, database, FTS Index files, and log files.
5. Run the QPP server 11.0 updater to update existing server to QPP 11.0
6. Run the Quark Publishing Platform Database 11.0 to update the existing database to Quark Publishing Platform 11.0.
7. Run the LDAP and Lucene upgrade utilities. See *Getting Started with Quark Publishing Platform*.
8. Double-click the Platform Server 15.0 installer executable “setup.exe” file and then choose **Install QPP Server**, or double-click the “Setup.exe” file in the Quark Publishing Platform Server folder. The installer automatically detects your Quark Publishing Platform installation and switches to upgrade mode.
9. Enter your **valcode**.
10. Click **Next**.
11. Follow instructions on-screen.
12. Click **Finish** when the process concludes.
13. Start Quark Publishing Platform Server.

### Updating 11.x to 15.0

To update Quark Publishing Platform Server 11.x to 15.0, perform the following steps:

1. Double-click the Platform Server 15.0 installer executable “setup.exe” file and then choose **Install QPP Server**, or double-click the “Setup.exe” file in the Quark Publishing Platform Server folder. The installer automatically detects your Quark Publishing Platform installation and switches to upgrade mode.
2. Enter your valcode.
3. Click **Next**.
4. Follow instructions on-screen.
5. Click **Finish** when the process concludes.
6. Start Quark Publishing Platform Server.



## Updating Quark Publishing Platform XTensions Software for QuarkXPress Server

To update your Quark Publishing Platform XTensions software for QuarkXPress Server:

1. On Windows, use the Windows uninstaller to uninstall the existing Quark Publishing Platform XTensions software for QuarkXPress Server.
2. On Windows, use the Windows uninstaller to uninstall the existing instance of QuarkXPress Server. On Mac OS, drag the existing QuarkXPress Server application folder to the trash.
3. Install QuarkXPress Server 15.x. For more information, see *Getting Started with QuarkXPress Server*.
4. Upgrade Quark Publishing Platform Server as described in “*Upgrading Quark Publishing Platform Server (Windows)*”.

## Updating the Quark Publishing Platform database

You must update the Quark Publishing Platform database only if you are using MS SQL Server on Windows, Oracle on Windows, or Oracle on Linux.

### Updating the Quark Publishing Platform database (Windows)\_ MS SQL Server or Oracle

If you use MS SQL Server or Oracle on Windows for your Quark Publishing Platform database, perform the manual steps described below to update your database.

#### Updating the Platform database from 10.0 and 10.5.x to 15.0

Perform the following manual steps to update your database from 10.0 or 10.5.x to 15.0.

1. Shut down Quark Publishing Platform Server.
2. Use the QPP Server 11.0 database updater to update the database to 11.0.
3. Run the LDAP and Lucene upgrade utilities. See [Getting Started with Quark Publishing Platform](#).
4. On the computer where you installed the database, navigate to the Upgrader/QPP Server/Database directory.
5. Double-click the “Update.exe” file and follow the instructions on the screen.
6. Select Oracle/SQL from the drop-down menu.
7. Follow the instructions on the screen.
8. Supply the path of the Job Jackets file used in the current Quark Publishing Platform system. By default, this file is located in the Quark Publishing Platform Server application folder.

9. Supply the path of any scripts in the current Quark Publishing Platform system. By default, these are located at C:\Program Files (x86)\Quark\Quark Publishing Platform\Server\Scripts.
- ➡ If you are updating from QPP 10.1, 10.1.1, 10.2, 10.2.2, 10.5, or 10.5.1 to QPP 15.0, the folder for Job Jackets and scripts can be any blank folder. While updating the database, the database updater needs these folders, so we can supply any blank folder to update the database.
- ➡ You can also perform the database update using the Database scripts available in the database folder of the installer.

### Updating the Platform database from 11.x to 15.0

Perform the following manual steps to update your database from 11.x to 15.0.

1. On the computer where you installed the database, navigate to the Upgrader/QPP Server/Database directory.
  2. Double-click the "Update.exe" file and follow the instructions on the screen.
  3. Select Oracle/SQL from the drop-down menu.
  4. Follow the instructions on the screen.
  5. Supply the path of the Job Jackets file used in the current Quark Publishing Platform system. By default, this file is located in the Quark Publishing Platform Server application folder.
  6. Supply the path of any scripts in the current Quark Publishing Platform system. By default, these are located at C:\Program Files (x86)\Quark\Quark Publishing Platform\Server\Scripts.
- ➡ If you are updating from QPP 11.x to QPP 15.0, the folder for Job Jackets and scripts can be any blank folder. While updating the database, the database updater needs these folders, so we can supply any blank folder to update the database.
- ➡ You can also perform the database update using the database scripts provided in the database folder of the installer.

### Updating the Quark Publishing Platform database (Linux): Oracle

If you use Oracle on Linux for your Quark Publishing Platform database, perform the manual steps described below to update the Quark Publishing Platform database.

1. Shut down Quark Publishing Platform Server.
2. Navigate to the Upgrader/QPP Server/Database/Oracle directory.
3. Copy the "Update" folder to the local hard drive on the computer where you installed Oracle. This folder contains the database update scripts.
4. Display a command prompt and navigate to the "Update" folder on the local hard drive.
5. To execute the "Update.sh" script, enter `sh Update.sh` followed by these arguments:

- **SysPwd:** The password of the SYS user in the database.
- **QPPUser:** The name of the Quark Publishing Platform schema.
- **QPPPwd:** The password for the Quark Publishing Platform schema.
- **ServiceName:** The Oracle service name.
- **JobJacketsPath:** The path to the default Job Jackets file.
- **Scripts:** The path to the directory that contains any custom scripts.

➡ If you are updating from QPP 10.1, 10.1.1, 10.2, 10.2.2, 10.5, 10.5.1, 11.0, 11.1, 11.2.x, 12.x, 13.0, 13.1, 13.2 or 14.x to QPP 15.0, the folder for Job Jackets and Scripts can be any blank folder.

# Contacting Quark

The support portal allows you to log support tickets, track tickets, receive status notifications, chat with a technical support representative, search the Knowledge Base, and access product documentation.

With direct access to documentation across all Quark software - from QuarkXPress and App Studio to Quark Enterprise Solutions - you can find answers to your questions at your convenience. Our support team is also available to help, either through our support portal, or via phone for our maintenance contract customers.

If you are a Quark customer and have a current maintenance or support contract your account has already been created for you using your registered email address. If you do not have a support contract you can purchase a single support incident to get your problem resolved. If you have purchased or registered a supported product, you are eligible for free support for the first 90 days.

## In the Americas

For more details, please check out our support website [www.quark.com/support](http://www.quark.com/support)

## Outside the Americas

For countries outside the Americas, please visit the following sites to access your support account:

Support Website:

- France - [www.quark.com/fr/support](http://www.quark.com/fr/support)
- Germany - [www.quark.com/de/support](http://www.quark.com/de/support)

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